

MILITARY ONE SOURCE AFFILIATE UPDATE



Keeping up with concerns of service members and their families

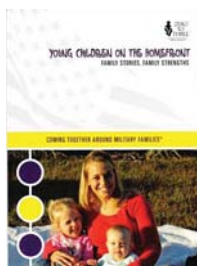
A Time to Honor Military Children

According to the Department of Defense, 1.7 million American children and youth under 18 have one or two parents serving in the military, and about 900,000 of them have endured multiple deployments. Whether our country is at peace or at war, children of service members make daily sacrifices to the demands of their parents' military obligations. But it's during wartime that they become true heroes for their courage and resilience in coping with painfully long and frightening separations followed by often difficult periods of readjustment.

Month of the Military Child

Since 1986, all branches of service have celebrated Month of the Military Child (MOMC) in April as a way to honor military children and show appreciation for their support of the military mission. Throughout this month, military commands, installations, and civilian communities everywhere will be sponsoring events and encouraging special promotions to recognize these extraordinary kids.

As a provider of services to military families, you're encouraged to find out what's happening in your area and make sure your military clients with children know. The Army OneSource MOMC page at www.myarmyonesource.com/ChildYouthandSchoolServices/MonthoftheMilitaryChild/ directs you to MOMC



information for active Army, National Guard, and Army Reserve children and offers tips for celebrating MOMC. For your Marine Corps, Navy and Air Force clients, check installation Web sites or call installation Child and Youth Program offices.



Resources for parents and children

Now is also a good time to review the many child-centered resources available from Military OneSource. You may want to let your clients who are military parents know about these materials:

New materials from ZERO TO THREE

The national nonprofit organization ZERO TO THREE is dedicated to the healthy development of infants and toddlers. It has created a comprehensive set of materials that can be used by professionals helping military parents support their young children during challenging times.

continued on back

Staff changes at Provider Network Services

Beverly Townes has left Provider Network Services (PNS) to pursue other professional opportunities. She served our provider network for almost four years; first as an affiliate manager, then as supervisor of the Military OneSource PNS team and, for the past year, as Manager. Beverly's co-workers and the many affiliate providers she has come to know share an appreciation for her dedicated service and commitment to military families. Please join us in wishing her well in her future professional endeavors. Until the position is filled, please direct your questions to other members of the PNS staff or use the dedicated e-mail address to contact PNS at PNSAccountsPayable@Ceridian.com.

continued from first page

The materials include the DVD *Young Children on the Home Front: Family Stories, Family Strengths* plus booklets and brochures on different parenting issues related to stress, separation, and coping with physical and emotional injuries. Military parents can order a free copy of the DVD by going to www.MilitaryOneSource.com, clicking on “Find Information,” and then on “Deployment/Dealing with Deployment.”

More children’s media

Military OneSource continues to offer these popular DVDs free of charge to help parents support their children during and after deployments:

- *Talk, Listen, Connect: Deployments, Homecoming, Changes* is a Sesame Street kit with two DVDs for families with young children
- *Military Youth Coping with*



Separation: When Family Members Deploy is for preteens and teens

Parenting tips and advice

Through Military OneSource, military parents have access to articles, booklets, resource guides, CDs, and toolkits on common parenting challenges for every

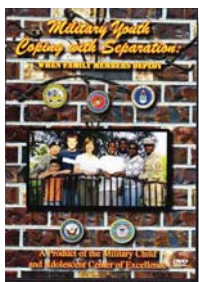
age group. Please encourage parents to take advantage of these free, expertly prepared materials. To review Military OneSource’s parenting materials, just go to the “Find Information” tab and look for topics under “Parenting and Child Care.”

Check back often

It’s a good idea to have a look at the Military OneSource Web site regularly to find out what’s new. Resources for military parents, children, and service providers are being developed and made available continuously. For example, three parenting Webinars on positive discipline are coming up on April 27 (toddlers), 28 (preschoolers), and 29 (school-age children).

Also being introduced later this month is *Talk, Listen, Connect: When Families Grieve*, a DVD resource kit featuring Elmo and the Sesame Street Muppets with

courageous stories of families who have experienced the death of a parent. The bilingual (English and Spanish) kit includes a DVD, children’s storybook, and guide for parents and caregivers. The kit gives families tools to support children coping with the death of a parent, while also providing reassurance that together with their families they can learn ways of being there for each other and move forward.



Have you used our Learning Management System yet?

In the March 2010 Affiliate Update, providers received information about the new Ceridian-Military OneSource Learning Management System. If you haven’t signed up yet, it’s easy. Just go to <https://gm1.geolearning.com/geonext/militaryone/login.geo> to request an account and get auto-approved access to the site. You’ll be asked to set your own password and user ID, and then you’ll have immediate access to the site.

Keep in mind that Ceridian requires affiliate providers to complete specific training modules annually. The topics for 2010 are “Case Note Submission” and “Confidentiality.” You may also choose additional trainings, including military-specific training. Once you’ve established your account with the Learning Management System and entered the site, you’ll be able to see all the training modules currently available.

